WIM NAGELS

my Linked in profile

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Executive Summary

A passionate, entrepreneurial IT executive, named "ICT Manager of the Year" for large organizations in 2012. Developing global IT & Digital business aligned strategies.

Experienced in detecting challenges and opportunities, finding solutions and thinking out of the box. A strong financial, business leader with a clear customer and consumer focus.

Good communicator and people manager with an accurate view on the requirements to make IT successfully delivering added value to the business. Adapting IT organizations to embrace new (digital) technologies.

Key Roles

Roles	Duration
Global IT Leadership	4y
Regional IT Leadership	6y
IT Management	14y
Technical Roles (DBA, Network & Servers, Support Lead, …)	9y

Function overview

Year	Function(s)	Company	Type of Business	ERP
2016 > today	Global Senior Head of I&O **(CTO level)**	Ontex *(Manufacturing)*	A Global manufacturer of mainly female hygiene products and baby diapers	SAP Hana
2012 > 2016	Global IT Director S&D **(CTO level)**	A. Schulman *(Manufacturing)*	A Global manufacturer of high-performance plastic compounds and resins	LX
	Regional IT Director (EMEA) **(Regional CIO level)**			BPCS
2011 > 2012	IT Manager Benelux	HighCo *(Retail)*	Belgian KMO for promotional marketing (Loyalty programs, coupons, …)	AS400
2005 > 2010	Regional IT Coordinator Lead	Schering-Plough *(Pharmaceutical)*	A Global Pharmaceutical Company known for products like Aerius and Nasonex, acquired by MSD	SAP R3
	IT Manager Benelux			AS400
2001 > 2004	Client Network & Server Administrator	Quint NS *(IT)*	Belgium KMO, IT services provider for small and mid-size customers	n.a.
1999 > 2001	System & Database Administrator	Gedas *(Engineering)*	Global Design & Consultancy company in Engineering, Environmental & Water Solutions, now called Arcadis	n.a.
1997 > 1999	System Administrator	DiverseyLever *(Industrial cleaning)*	Industrial & professional cleaning solutions, now called Sealed Air Corporation	n.a.
	Service desk			

Media Coverage

Sway   https://sway.com/RJUm5DuONjUL2dJR

Ontex

Job Title(s):

- **Global Senior Head of Infrastructure & IT Operations (CTO level)**

Date: 10/2016 – 02/2019

Key responsibilities

- ✓ Global responsible for all Infrastructure & IT Operations, including Support & Security
- ✓ Design the overall Cloud & Data Center Strategy for Ontex
- ✓ Establish Group IT landscape supporting SAP Hana Roll outs
- ✓ Improve the overall service levels of the Global IT organization
- ✓ Global financial synergies & opportunities
- ✓ Leading IT & digital transformations (Cloud, Mobile)
- ✓ Establish Global (Cyber)Security Strategy

A. Schulman

Job Title(s):

- **Global IT Director Service & Delivery (CTO level) (as from September 2015)**
- **IT Director EMEA / Global Service & Delivery Project Manager (as from March 2014)**
- **IT Director EMEA (January 2012)**

Date: 01/2012 – 05/2016

Key Global responsibilities
- ✓ Group CIO Successor
- ✓ Create Digital strategy > 2020
- ✓ Establish Structure, vision, mission, goals & expectations for the global IT teams
- ✓ Organizational leadership: Take accountability on building up a strong IT organization, insourcing.
- ✓ Global lead for O365 roll out & CRM

Key Regional responsibilities

- ✓ Lead, manage, hire & retain the EMEA IT Teams (Business Intelligence, Infrastructure and ERP)
- ✓ Accomplish significant cost efficiencies and savings, manage ROI of key investments
- ✓ Drive ERP (BPCS) implementations & standardization within EMEA + Prepare Global LX roll out
- ✓ Drive Security projects and uphold data safety and integrity
- ✓ Set the base for a Global Functional IT Organization

HighCo Group Benelux

Job Title(s):   IT Manager Benelux

Date: 01/2011 – 01/2012 (project based, ERP Consolidation - merge 5 to 1)

Schering-Plough / MSD (Brussels)

Job Title(s):

- IT Head / Integration Lead (11/2009 – 11/2010)
- Regional IT Coordinator for Central Eastern Europe & Middle East & Africa (05/2009)
- IT Head Belgium (07/2007)
- IT Support Manager Benelux (10/2005)
- Network & Server Administrator (07/2003)

Date: 01/2005 – 11/2010

Quint Networking Services N.V.

Job Title(s):   Client Network, Server & Web Administrator

Date: 06/2001 – 12/2004

Gedas N.V.

Job Title(s):   Database Administrator (DBA)

Date: 08/1999 – 04/2001

DiverseyLever, subsidiary of Unilever

Job Title(s):   Helpdesk 1st > 2rd Line
System (NT & Telecom) Administrator

Date: 02/1997 – 06/1999

Personal, Education, qualifications and awards

Personal Information

Born in Deurne on October 17, 1972
2 children (2000, 2004)

References

For references, please visit my [LinkedIn](#) page

Languages

Dutch (mother tongue)
English (fluent)
French (good)
German (basic)

School

Certificate of secondary education (1987 – 1993) (KAA Antwerp)

Training

Date	Course	By
05/2017	Digital Strategy	Vlerick Business School
16-17/12/2015	Crucial Conversations	A. Schulman
1-4/12/2015	Gartner CIO Academy (Oxford)	Gartner
24-28/11/2014	ITIL Foundation	Global Knowledge
10/10/2014	Disc Training (Jung)	TC3
29/09/2010	6Sigma Executive Belt training	MSD
11 – 12/11/2009	Leading Change Across IT and the Enterprise	Ouellette & Associates
12 – 15/10/2009	Leadership & Communication Skills	Ouellette & Associates
12 – 15/10/2009	Achieving IT Service Excellence	Ouellette & Associates
9 – 11/09/2009	Negotiating Skills	Ouellette & Associates
9 – 11/09/2009	Consulting Skills for the IT Professional	Ouellette & Associates

Awards

2012 > Data News IT Manager of the Year
2007 > Award for the realization of the new building (Project Team)
2006 > Selection for the First Line Manager Program
2006 > Award for relentless execution to the highest standards of a
        difficult "listening & learning", "coaching & development" project
2005 > Award for support training "Good documents" & Intranet Project
2004 > Award for IT upgrading & execution excellence
1998 > Award for Keeping our promises (internal customers)